STUDENTS SATISFACTION SURVEY

During the academic session 2019-20, a separate questionnaire was prepared by the IQAC to elicit information from the students. The questionnaire contained issues relating to syllabus, teaching-learning process, teachers approach, examination pattern as well as facilities regarding library, laboratory, toilet, drinking water facilities etc. More than 150 questionnaire were distributed among students through their respective Heads of the Department.

It may be mentioned that during the winter semester, due to coronavirus outbreak, the college was declared closed by the Department of Higher Education, Govt. of Odisha. Hence the teaching-learning process was badly affected for many months. However, the online teaching process was resumed in the month of August and the students were encouraged to join classes on the virtual mode. Under the backdrop of coronavirus pandemic, students satisfaction was conducted by the IQAC after re-opening of the college in the month of January, 2020 from the students response, the followings finding were observed.

Majority of the students have mentioned that more than 85% of the syllabus were covered during 2019-20 academic session. At the beginning of the session, teachers discussed syllabi of the semester and covered the portion accordingly. The teaching and learning process according to the students was effective and teachers approach to teaching was very good. Students also mentioned that the teachers discussed examination pattern very often and prepared them for the examination very well. Internal Examinations were conducted very fairly and the evaluation process were also very fair. They were also asked about the conduct of examination to which they said it was very good. They mentioned that the teachers identified their strength and weaknesses always and helped them to overcome their shortcomings.

Majority of the students said that the institution always encouraged them to participate in extra curricular activities. They said that the conduct of games and sports in the college was very good. Most the students expressed their opinion that the college should improve their soft skill and open opportunities for career developments. Further, they viewed that ICT facility inside the campus should be improved. Regarding laboratory facilities 80 of the students said that it was good. However, students expressed their opinion that library, drinking water and toilet facilities needs to be improved.

After receiving the feedback from the students, the IQAC and the Principal of the College organized a meeting on 9th Feb 2021 of various support departments and analyzed about various issues mentioned by the students. In the meeting, it was decided that new books will be purchased for the students. Further, it was decided to open more drinking facility for the students. It was also decided to set up a computer point for the access to e-contents by the students from the next academic session.

STUDENTS' SATISFACTION SURVEY RAJDHANI COLLEGE, BHUBANESWAR

1. Student's Bio-data

- 1. Name of the student
- 2. Class –
- 3. Roll No. –
- 4. Mobile No. –
- 5. Email –
- 6. Gender –
- 7. Subject –
- 8. Contact Address -

2. Put a tick mark against each query in appropriate box.

- 1) Portion of the syllabus covered:
 a) 85% to 100% b) 70% to 84% c) 55% to 69% d) 30% to 54%
- 2) How effective is your teaching-learning process :a) Very effective b) effective c) just satisfactory d) unsatisfactory
- 3) Teachers approach to teaching can be described as :a) Excellent b) very good c) good d) poor
- 4) How well teachers prepare you for examinations :a) very well b) well c) not well
- 5) Fairness of Internal Evaluation process by teacher :a) very fair b) fair c) unfair
- 6) Does your teacher inform you about your course and programme outcomes :a) Always b) Very often c) never
- 7) Does your institution encourage you to participate in extra curricular activities:a) Always b) very often c) never
- 8) Does your teacher identifies your strength and weakness and help you to overcome problems :
 - a) Always b) very often c) never
- 9) What is your opinion regarding laboratory facilities?
 - a) excellent b) very good c) good d) poor

10) What is your opinion regarding conduct of examinations:

a) excellent b) very good c) good d) average

- 11) What is your opinion regarding conduct of games & sports in your college? a) excellent b) very good c) good d) average
- 12) What is your opinion regarding Redressal of Students grievances.
 - a) excellent b) very good c) good d) average

13) What is your opinion regarding availability of Drinking water, Toilet and other hygienic facilities in the college?

a) excellent b) very good c) good d) average

14) What is your opinion regarding availability of career counseling facilities in the college?

a) excellent b) very good c) good d) average

15) What is your opinion regarding operation and availability of books in library?a) excellent b) very good c) good d) average

16) What is your opinion regarding availability of ICT, CCTV etc. facilties in the campus.:-

a) excellent b) very good c) good d) average

17) Your suggestion for further improvement in academic and co-curricular activities in the campus.

Signature of the Student